



CASE STUDY: *Claimant with Grinnell Mutual*

EMERGENCY/HOLIDAY ARRANGEMENT OF HOME MEDICAL EQUIPMENT & SUPPLIES

Referred by Nurse Case Manager and Current Adjuster

Workers Compensation / Fracture of 4th, 5th, 6th & 7th cervical vertebra - Quadriplegic

CLIENT ISSUE / SOLUTION (DECEMBER 2008)

The nurse case manager contacted PRN Solutions seeking an emergency solution to arrange various mobility, life assistive, and adaptive equipment upon the claimant's release from the rehabilitation center. This needed to be completed within days of the Christmas holiday.

PRN's staff worked successfully with the claimant, his family, multiple vendors and the medical facility. All emergency goals were met.

Over the years since, PRN dedicated a senior staff member to this claimant and has arranged equipment repairs and a vast array of medical supply needs with substantial savings to the carrier. One highlighted example was the emergency repair of a power wheelchair while the claimant was on vacation.

The claimant continues to order medical supplies and equipment needs through PRN Solutions as of this case study date (9/19/16).

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